

🕒 CollectionPoint

Order status displays

Customer-facing order status display screens.



Display customer orders and wait times.

CollectionPoint allows you to display ongoing orders with estimated completion times. The solution is perfect for quick service restaurants, takeaways and attraction parks where customer turnover is high.

Effortlessly set up your CollectionPoint screen and link it with your existing systems to start displaying orders in real-time. Informing customers of their wait time encourages them to stand away from the till, freeing up space for more customers to place their orders, speeding up service and streamlining the whole process.

Order status controller.

Once an order is ready for collection, use TouchPoint or TouchKitchen to update the order status. This sends a notification to CollectionPoint announcing that the order is ready to be collected.

If a customer misses their call it's no problem, as the CollectionPoint remote control allows staff to recall missed orders at the touch of a button. Due to swift communications between systems, the notification will appear on the CollectionPoint screen instantly.





Advertise.

Use screen space to advertise and inform customers about products and services whilst they're waiting.



Branding.

Personalise CollectionPoint to match with the existing branding by adding your logo, colours and imagery.



Estimated wait times.

Let customers know how long their wait is likely to be with automatically generated wait times.



Integrate for efficiency.

Receive orders from SelfService and update order progress on your CollectionPoint screen with TouchPoint.



Reduce queues.

Keep crowds away from the till at busy times and let your customers browse whilst their order is being prepared.



Accessibility.

CollectionPoint calls out orders for visually impaired people keeping service delivery up to speed.



Notifications.

Announce and display completed orders on your CollectionPoint screen to notify customers.



Language translation.

Once set up manually, CollectionPoint can read our orders in various languages.

Scaleable on any device.

CollectionPoint has a responsive display which seamlessly adjusts to fit all sized screens across various devices.

This adaptable design guarantees that content remains visually appealing and user-friendly, ultimately enhancing accessibility and user engagement.





Streamline your operations with one simple, fully integrated ecosystem from ICRTouch.

All software solutions from ICRTouch have been designed and developed with ease of use in mind. Our mission is to save businesses time and money by helping them increase their efficiency.

You could be benefitting from a whole ecosystem that integrates seamlessly from day one. Gain complete confidence and peace of mind with a low cost, tried and tested solution from one company. No more dealing with multiple parties and keeping track of unnecessary monthly bills.



 TouchPoint

 TouchOffice Web

 TouchMenu

 TouchKitchen

 SelfService

 ByTable